

1. Does my project have to comply with the requirement to use Green Halo?

All construction and demolition projects participating in Pitkin County's C&D Debris Recovery Program are required to use Green Halo to maintain compliance.

2. How do I create an account in Green Halo?

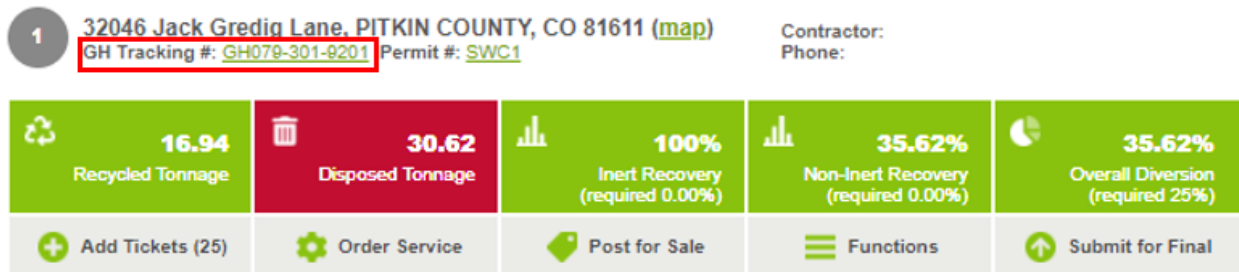
An automated email from "no-reply@greenhalosystems.com" is sent to the primary permit contact with an account set up link when a permit application is accepted for review by the Building Department. The project account can be transferred to another project representative as necessary.

3. I'm having trouble accessing my account.

Green Halo's customer service team can provide assistance with any questions related to using the platform. The free customer service number is 1-888-525-1301.

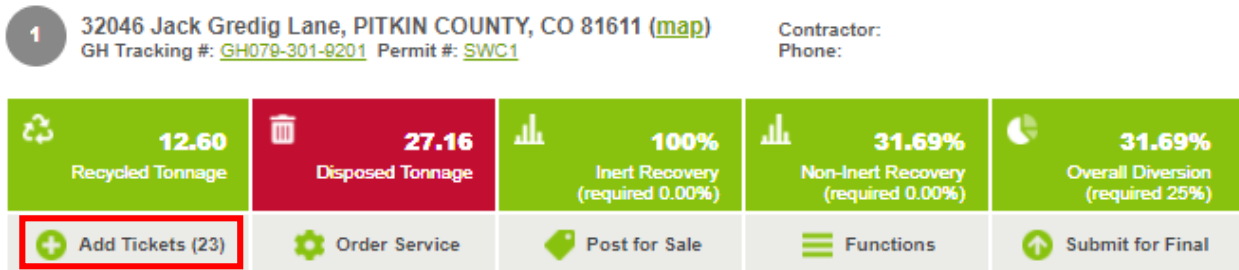
4. What is my Green Halo tracking number?

Your Green Halo tracking number is the unique number assigned to your project's construction waste management plan that has the format GHXXX-XXX-XXXX. After logging into Green Halo, each active project tied to your account will have the dashboard shown below. The tracking number will be found under the project address as shown in the example below.



5. How do I track my project waste?











Once your account is set up and your project construction waste management plan is approved, you can add waste and recycling receipts or photos of salvaged materials by selecting the button outlined in red below.



6. The demolition/construction activities for my project are completed and I want to receive a refund of my Diversion Compliance Deposit – what are the next steps?

The project can be submitted for final review once the project is complete and all waste receipts or other evidence of salvaged materials have been tracked. SWC staff will review the report within 1-2 business days to check for completion and to determine the amount of the deposit to be refunded by the Building Department based on the project's overall waste diversion rate and whether any mixed loads were sent to landfill.

1 32046 Jack Gredig Lane, PITKIN COUNTY, CO 81611 ([map](#)) Contractor:
GH Tracking #: [GH079-301-9201](#) Permit #: [SWC1](#) Phone:

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|--|--|---|---|--|
|  12.60 Recycled Tonnage |  27.16 Disposed Tonnage |  100% Inert Recovery (required 0.00%) |  31.69% Non-Inert Recovery (required 0.00%) |  31.69% Overall Diversion (required 25%) |
|  Add Tickets (23) |  Order Service |  Post for Sale |  Functions |  Submit for Final |